

Nettlefold Hall, West Norwood SE27

PRESENT: CPCG BOARD: Anna Tapsell (Chair of Meeting), Ivelaw Bowman, Shane Collins, Gill Kenealy, Jim Toohill, Sandra Moodie (Cressingham Gardens TRA), Wesley Stephenson (Your Story), Jane Warwick

COMMUNITY AND VOLUNTARY MEMBERSHIP: John Frankland (Herne Hill Forum); Stuart Horwood (Brixton Market Traders Assoc.); Phyllis Jackson (HMP Brixton IMB); Hedley Johnson (West Indian Standing Conference); Lloyd Leon (Brixton Domino Club); Anna Long (Churches Together in Clapham); Nick Mason (Lambeth Summer Projects); Catriona Robertson (Clapham and Stockwell Faith Forum), Hazel Saunders (Victim Support Lambeth), Keith Shaw (WIESA); David Tomlinson (Stockwell Park Residents Assoc.); Peggy Tyler (Clapham Town N'hood Watch); Hazel Watson (Milkwood Road Residents Assoc.)

INDIVIDUAL MEMBERS: Richard Dutton, Rosemarie Falaiye, Peter Harris, John Howard, David Prichard-Jones, Mt. Rev Dr Bancroft McCarthy, Clare Moore, Richard Moore, Fernando Senior

STATUTORY MEMBERSHIP:
MPA Susan Doran **LAMBETH COUNCIL** Cllr. Betty Evans-Jacas Cllr. Andrew Gibson, Cllr. Graham Pycoc, George Marshman, Ann Corbett, Ukent Milwood, Megan Jones, Andrew Martin, James Morris **METROPOLITAN POLICE SERVICE** Det. Supt. John Corrigan, Ch. Insp. Rob Harper, Ch. Insp. Jon Kirkpatrick, Insp. Adrian Elgstrand (TSG), Sgt. Ronnie Whelan, PC Errol Patterson **BRITISH TRANSPORT POLICE** Sgt. Ricky Lucas

VISITORS: Tim Boxall, Renford Carr, John Cheetham, M. David, Susan Deswarte (Norwood Forum), Mario Fauvette, Rachel Firth, Patricia Fisher, Elette Francis, Philip Godfrey, Jimmy Lindsay, Dave Maddox, Melvina Maledon, June Pilgrim-Ndure, David Pinder (Fanon), Marcia Rigg, S Rigg-Davis, Asher Senator, C. Thompson, Lauren Ward, Matt Watts (Streatham Guardian), Rose White, Clover Williams (Norwood Pensioners Group)

APOLOGIES: Cllr. Kingsley Abrams, Derrick Anderson, Wally Channon, Maude Estwick, Rowena Estwick, Neil Flanigan, Patrick Gillespie, Cllr. Rachel Heywood, Lee Jasper, Brian Mantell, Patricia Moberly, Ros Munday, Graham Nicholls, Caroline Pidgeon, Ch. Supt. Sharon Rowe, Beryl Saunders, Nora-Anne Sheehy, Arulini Velmurugu

* Minutes in ***bold italic*** indicate action points

Introduction

1 Anna Tapsell (Chair) welcomed June Pilgrim-Ndure, Lambeth Women's Aid (LWA) Project Director to the meeting.

Minutes of the Meeting 3 March 2009

2 Minutes of the Meeting 3 March 2009 were accepted with the following amendment.

3 Minute 7 to read: Derrick Anderson, Lambeth Chief Executive, said that a matter

had been referred to the police. However, while this was confirmed by the Borough Commander, Sharon Rowe, the matter was not the subject of police investigation.

4 Minute 18 to read: Sgt. Ronnie Whelan said that he had drafted a response regarding Selwyn Scott's dog to Pauline Bower, a copy of which he would forward to the Group office.

Matters Arising

5 In response to David Prichard-Jones, the Chair said Derrick Anderson was aware that he had undertaken to report back to the Group about the Youth Service [Minute 6.2 03/03/09].

6 Susan Deswarte, Chair of Norwood Forum, said that in view of the laxity in Children's Services and dissatisfaction about it, she would be writing to Mr Anderson to seek an account of what has been going on. She said that she would hopefully be able to report back with some positive answers.

7 ***George Marshman, LBL Dir. Adult Service and Community Safety, said that while he was not at the last meeting, he would take up the Youth Service issues and suggested that it would perhaps be useful if someone from the Service was able to respond to people's concerns at a future meeting.*** However, he stressed that there were constraints on discussing matters relating to individual Council employees and how the Council could publicly respond to complaints.

8 The Chair said that the issue was not one of personal allegations but one of public money having been misspent, which was of public interest. She added that since audit reports and other investigations had been conducted in relation to the matter, there was all the more reason for the community exercising its right to ask for information, especially as there were destructive rumours in circulation.

9 Mr Marshman said that anyone who wished to make a formal complaint about the misappropriation or misuse of Council funds should do so by putting it in writing, in order

- that it could be investigated. Mr Marshman added that there are processes for looking into the mispending of public funds without necessarily divulging information about individual Council officers.
- 10 In response to Richard Moore, the Chair said that the issue to which he referred was not one of misappropriation of funds but involved a tribunal, and although matters had been reported to the police it was not under investigation. As such, she said that it was not an issue to be discussed by the Group.
- 11 Ms Deswarte expressed her concerns about the Old Library which, after a change of personnel, was still not up and running. Ms Deswarte suggested mismanagement by the Council and said that Norwood Forum was setting up a steering group to press for an investigation and some clarification about the running of the Old Library.
- 12 In response to Richard Dutton, Det. Supt. John Corrigan said that Supt. Alistair Sutherland and Supt. Paul Wilson would hopefully be back on duty in two weeks [Minute 1, 03/03/09].
- 13 ***Sgt. Whelan said that Acting Ch. Insp. Neil Patten would give a presentation in the future about how police dealt with Harassment.***
- 14 In response to Lloyd Leon, Mr Marshman said that the Council had been in negotiation, yet to be finalised, with the London Development Agency with a view to supporting the continuation of the Offley Road Works building. In this respect, the Council had offered £20K towards business rates to help ensure that the Starlight Music Academy and Code 7 could continue to operate from the site [Minute 59, 03/03/09].
- 15 ***In response to John Howard, Jim Toohill said that the Group would be revisiting the issues surrounding Jean Charles de Menezes and would be disseminating the Coroner's Report and the MPA's and MPS's responses to the Group to inform a future discussion*** [Minute 32, 03/03/09].
- 16 In response to Marcia Rigg, the Chair said that a meeting of the Independent Police Complaints Commission (IPCC) and the IPCC Reference Group (IPCCRG) had taken place, and it was understood that the IPCCRG would be meeting with the Rigg family to inform them of what had been discussed, which were general matters that affected the community at large. The Chair said that one of the issues raised was the interviewing of police, first as witnesses and later as suspects once a complaint had been made. However, she said that the Crown Prosecution Service (CPS) had declined to take any action.
- 17 Ms Rigg said that the family had had to make a complaint because two months had passed without any officers being interviewed. She added that if the CPS had rejected the case due to lack of evidence it was because the IPCC had not gathered enough.
- 18 Mr Corrigan said that the MPS had received no documentation or verbal information from the CPS or IPCC and knew nothing what they had discussed with the Rigg family or the Chair. Therefore, he said that until the police had been officially informed, everything remained *sub judice*, and in this respect apologised to the Rigg Family and the Chair.
- 19 In response to Mr Howard's assertion that the Chair, in accordance with *Citrine's*, should have allowed for a motion to be taken in relation to the IPCC at the last meeting, Jim Toohill said that the reason for not doing so had been set out in the Group's April briefing, which had been tabled [Minute 37, 03/03/09].
- 20 In response to Rod Brown, the Chair said that there had been no inquest, as yet, into the death of Sean Rigg.
- 21 In relation to Renford Carr, Mr Corrigan said that at last month's meeting four issues had been raised: An ongoing criminal matter at Croydon Crown Court, which he could not discuss; Criminal Record Bureau checks carried out had been 'refined' and supplied to Mr Carr, who was making a decision about whether he wanted to appeal against the findings; UK Border Agency had said that the reason for stopping Mr Carr travelling in and out of the country and requesting further information was legitimate, although he could not go into the

reasons why; Information about Mr Carr's SIA (Security Industries Agency) badge having expired was incorrect, and Mr Carr had been asked to find out where the information had been obtained from, since it was not supported by records [Minute 55 03/03/09].

- 22 The Chair said that Mr Carr had informed the Group that he was not certain whether he would continue with his action against the police and that he had been advised by both the Group and the 1990 Trust, from which he had sought help, to seek legal advice.

Lambeth Drug and Alcohol Team (DAT)

- 23 James Morris, DAT Alcohol Strategy Coordinator, gave a PowerPoint presentation on proposed Designated Public Places Order (DPPO).
- 24 Paul Andell said that while he appreciated the DAT consultation on the DPPO, he hoped it would not be a tick-box exercise. He also expressed concerns about the blanket use of statutory powers, and the need to be specific about the location with regard to crime and disorder issues, and the use of an equal and proportionate response.
- 25 Cllr. Graham Pycock said that the presentation was not unbiased in terms of being presented in isolation of existing police powers and by signalling that DPPOs worked in other places. Cllr. Pycock said that he was extremely reluctant to agree to blanket or selective additional powers without much more evidence than had been given.
- 26 Cllr Pycock expressed his concern about how widely consultation about DPPOs would be, as he knew that Council Officers were required to state that consultation had taken place. He said that Lambeth had sixty-three elected Councillors who were not consulted on such issues as a matter of course, as well as Ward Safer Neighbourhood Panels (SNPs) and other groups more widely.
- 27 Cllr. Andrew Gibson, expressed his concerns about displacement and cross-borough consultation in relation to DPPOs, particularly around Crystal Palace where five boroughs converged. Cllr. Gibson also said that if the use of DPPO was borough-wide and open-ended, it would essentially appear to be a change in the law, raising questions about civil liberties and effectiveness.
- 28
- 29 Mr Morris said that there were five London boroughs currently operating borough-wide DPPOs, against which there had been no legal challenges made, while European Law hadn't found it to be an impingement on civil liberties. He added that Lambeth was looking into a borough-wide DPPO as an option to stop displacement.
- 30 ***Mr Morris said that there was a legal requirement of 28 days notice to invite representation through the local newspaper to consult on DPPOs. However, he said that Lambeth would wish to go further than that and would consult each Ward SNP, community groups and online.***
- 31 Mr Morris said that DPPO legislation had been introduced to replace the old drinking bylaws, a very lengthy, bureaucratic process, to deal more quickly and effectively with anti-social behaviour related to the consumption of alcohol in public places. Instead of having to arrest someone for being Drunk and Disorderly, and detaining them in a cell to sober up before release, he said that confiscating alcohol was seen as a preventative measure that would reduce the amount of time required to deal with people involved in alcohol related offences.
- 32 In response to Ms Kenealy, Mr Morris said that the legislation was not about moving people on from public spaces, which they had the right to occupy, but about addressing anti-social behaviour. Megan Jones added that part of the power's effectiveness was that people, in the knowledge that they could have their alcohol confiscated, were less likely to behave in an anti-social way.
- 33 Ms Jones added that another aspect about which the DAT was consulting was 'alternative spaces', such as established in Brockwell Park, strategically placed around

- the borough for people finding it difficult to drink in a particular place.
- 34 Ch. Insp. Rob Harper, in charge of Lambeth's twenty-one Safer Neighbourhood Teams (SNTs) and the Town Centre Teams in Brixton and Streatham, said that he would personally ensure that DPPO would be a standing agenda item, and that all Ward residents and businesses would have the maximum opportunity to consult until the consultation period had concluded.
- 35 Ch. Insp. Harper said that the term 'blanket ban' was both unhelpful and grossly inaccurate. He said that Home Office guidelines around DPPO legislation was constrained in terms of dealing with street drinking where it was specifically associated with public nuisance, public disorder and anti-social behaviour, i.e. it was a targeted power. Furthermore, he said that the police did not have the resources to impose a comprehensive ban, while there were more compelling priorities such as serious violent crime.
- 36 A member of the public from Tulse Hill said that people were very worried about being harassed by aggressive street drinkers with their dogs. He said that it was a serious problem that was becoming worse despite all the efforts of the local SNT.
- 37 In response, Mr Morris said that DPPOs were meant to help address the problem by giving SNTs the power to confiscate alcohol with the intention that in the long term anti-social behaviour and street drinking would be reduced.
- 38 Canon Ivelaw Bowman said that he thought that the consultation would not solve anything, and that he was concerned that the legislation would be used to move people from St Matthew's Peace Garden, Brixton. Canon Bowman said that he was much happier knowing where the street drinkers were and that they were not harassing anyone or causing a public nuisance.
- 39 Clarence Thompson said that there was a medical aspect to those using alcohol and illegal substances on the street, and help should be offered to try to reduce their dependency rather than a single, blinkered solution. A member of the public added that there needed to be investment to support such people by getting to the root of the problem, and not by paying lip service and offering a false sense of security.
- 40 Rod Brown said that one of the issues concerned licensing laws, since many shops selling alcohol to people who they should perhaps not serve. Mr Dutton added that the government should stop supermarkets from being allowed to sell alcohol so cheaply.
- 41 Shane Collins said that there was a marked contrast to other cities in Europe where there were provisions for retired, elderly people to congregate and freely associate. He said that in Brixton, seating had been removed from outside the Tate Library and elderly people had been pushed into St Matthew's Peace Garden. Mr Collins said that he was not persuaded by the need for another law, especially one that was based on the behaviour of a few and could be applied to all. He added one person's anti-social behaviour was another person's cultural preference.
- 42 Mr Collins said that he could not support giving police more powers while there was tendency of 'mission drift', by which the powers could be used for other purposes. However, he said that he favoured consultation on alternative places much more, especially if it could involve buildings as well as open spaces.
- 43 Ms Jones said that the DAT were undertaking a vast array of activities around alcohol use of which a DPPO was one. She said that the DAT spent £2 million on alcohol treatment, but many of the people using St Matthew's did not want treatment and people who chose to drink outside and not behaving anti-socially were not a problem. However, she said that people causing alarm or distress to others living or working in the area, could be referred to the local SNT to address the problem.
- 44 Furthermore, Ms Jones said that DAT employed outreach teams while Lorraine Hewitt House in Brighton Terrace had seen an enormous increase in number of people receiving treatment for alcohol misuse since it opened. With regard to licensing issues, she said that an alcohol scrutiny was due to

be launched which would look into issues that contributed to some of the alcohol related problems and how they could be reduced.

- 45 Mr Morris said that the meeting had vindicated the need to consult on DPPOs and had shown how essential it was to gauge people's opinion. He added that enforcement alone and merely treating the symptoms of alcohol misuse in isolation was not the answer, and that it was necessary to understand the causes and work in partnership, holistically, to solve the problems.
- 46 Mr Morris said that the DAT was conscious of the powers it had to tackle anti-social behaviour in specific places of community concern, such as those mentioned; Brixton Town Centre, Tulse Hill and Waterloo. Mr Morris added that following consultation, any legislation agreed by the community would be subject to Human Rights law and would be used proportionately and when necessary.
- 47 ***The Chair said that the Group would like to be informed about the outcome of the DAT's consultation with the SNPs.***
- 50 Ms Pilgrim said that since Joa Enwright departed in August 2008, nobody had been appointed as Lambeth DV Coordinator, an important post in terms of driving the DV Strategy and ensuring voluntary sector groups were represented in the Council. Ms Pilgrim said that she and Hazel Saunders, Victim Support Lambeth (VSL), were pushing for a high calibre person to be recruited and that Jo Cleary, LBL Executive Director of Adults' and Community Services was dealing with the matter. The DV Trainer, a crucial role, had also left in January 2009, and was still to be replaced.
- 51 For their part, Ms Pilgrim said that Lambeth police provided a DV Officer who worked towards ensuring that repeat victims of DV were kept to a minimum. The Officer was also working on a large sum of money for DV coming into the borough at the end 2010, although there was no guarantee that it would be spent on LWA services.
- 52 Ms Pilgrim listed the organisations addressing DV in the Voluntary Sector: Mosaic based at St Thomas' Hospital had secured funding for the next seven months and were seeking further funding to be able to continue to the end of the year; Reach, a VSL project funded by the police, the Council and City Parochial was funded up to 2010; Gaia, a multi-agency, one-stop shop for DV victims, operated on a year to year basis with the help of voluntary staff; Sanctuary, supporting DV victims remaining in their own home.
- 53 Ms Pilgrim said that there were four refuges operating in Lambeth: Asha, working with the Asian population; Refuge, a national organisation providing for Black Minority Ethnic groups; Solas Anois, an Irish Women's Domestic Violence Project; LWA, offering generic services. Altogether, she said that there were fifty-two bed spaces in need of service provisions in Lambeth, which was not many compared to some other boroughs.
- 54 Two weeks previously, Ms Pilgrim said that she had learnt that Lambeth DV services were going to be placed within a framework for tendering and would need to be commissioned for its services. While some funding had been obtained from Children and Young People Services, Ms Pilgrim said

Lambeth Women's Aid (LWA)

- 48 The Chair said that from 1 April, organisations providing services supporting people would have to start the process of tendering for government funding through local authorities. In Lambeth, she said that most of the services provided for women and children suffering from Domestic Violence (DV) were provided by the Voluntary Sector in the form of safe and anonymous refuge spaces, outreach services and specialist children's services. However, while there was no obligation on Lambeth Council's part to consider DV projects within the tendering framework most boroughs accepted that it should be applicable to DV.
- 49 June Pilgrim, LWA Project Director, gave an account of the current situation in terms of DV services in Lambeth and the impact of the changes in funding for the borough's DV service providers.

that LWA's refuge was under threat and it was possible that LWA would not have a building from which to work as a result of competing DV services. In this respect, she said that she did not know how much consultation had been done, how much awareness there was of the situation or who to speak to about it.

- 55 Having provided a service for thirty-five years, Ms Pilgrim said that suddenly being asked to tender for funding threatened the future of LWA's refuge, its core and specialist skills, and training and service provision. In recognising the work of the other DV services in Lambeth, Ms Pilgrim questioned how support could be given to the diverse groups of people in the borough competing for funding from the same pot. At the end of the day, Ms Pilgrim said that she hoped that the Council would make the right decisions and recognise that quality of service was the most important.
- 56 The Chair said that she hoped that anyone with influence would pass on the message to Lambeth Council that nobody wanted to put the borough's precious DV services at risk.
- 57 Mr Marshman, whose department was responsible for the tendering of DV services, said that the issue of appointing a DV Coordinator and DV Trainer was a top priority, and the current vacancies were not due to money saving but to the regrading of the posts to a higher seniority. Furthermore, he said that the overseeing of DV provision had recently moved from Community Safety to Adult and Community Services and the Council was in the process of reviewing where it would be best placed and was open to consultation on the matter.
- 58 Mr Marshman said that he would provide a report on the tendering process at the next Group meeting and listen to views. With regard to tendering more generally, Mr Marshman said that most of Lambeth's services were tendered, having changed some years ago from the Council directly providing services or by giving grants to the voluntary sector. He said that the rationale for tendering was to get value for money, not just in price but also in quality, and voluntary organisations which received grants were moving towards contract based arrangements with the Council for money; related to a specification of a service with a set time in which they could be assured that they would receive payment.
- 59 In response to Ms Kenealy, the Chair said that Lambeth DV service providers were due to meet with Harriet Harman MP to lobby for support.
- 60 In response to Mr Leon, Mr Marshman said that he did not know the details relating to the LWA building but if it was under threat, and the Council had a service currently running from it, there would be a commitment to find a replacement for it should it be lost.
- 61 Wesley Stephenson said that if there was to be a transparent, multi-agency approach to DV, a post should be created to include LWA, Gaia, Asha, Solas Anois and Refuge, since it was they who had led on the provision of DV services for many years on behalf of the statutory authority, which now was in control of the tendering arrangements.
- 62 The Chair added that the post of the borough's DV Coordinator had been created and housed by the voluntary sector, which was awarded funding for the post, before the Council took it over. Since that time, she said that the Council had been unable to keep a Coordinator in post for more than six months, adding that the same had happened to the DV Trainer's post.
- 63 The Chair said that Gaia, an enormously successful one-stop shop developed by the Voluntary Sector, had sometimes been forced to close its doors as a result of being over subscribed and trying to help everybody not being viable. Unfortunately, she said that the Voluntary Sector was often sidelined and taken out of the loop in terms of consultation and was gradually destroyed.
- 64 In response to Philip Godfrey, the Chair said that the deadline for the Council's framework was not yet known, nor whether the tenders referred to female and male combined services. Ms Pilgrim said that LWA were not programmed to deal with the needs of male victims of DV, while the

needs of men were different and that there were organisations to support them.

- 65 The Chair congratulated Jane Warwick, LWA Treasurer, upon being presented with the Scarman Award by the Mayor of Lambeth at the Town Hall on 1 April for her work with vulnerable people, particularly in work with Lambeth Independent Custody Visitors and Appropriate Adults over many years.

Lambeth Police Update

- 66 Det. Supt. John Corrigan gave a PowerPoint presentation on the Lambeth police performance comparing the current financial year to date with the same period in the previous year, and the ten point Policing Pledge (see attached).
- 67 Following its official launch in January, Det. Supt. John Corrigan said that Lambeth police was now delivering its Policing Pledge, which was a promise to citizens setting out a standard of service. While there was little new in the Pledge, Mr Corrigan said that for the first time the MPS was seeking to explain in an open and transparent manner what people could expect in their dealings with the police. He said that citizen focus and the Pledge was about providing the best possible service for the people of Lambeth, especially in relation to victims and witnesses.
- 68 Mr Corrigan said that providing a quality service to increase confidence and satisfaction in policing was of particular importance to Lambeth where confidence levels were an issue, and which was taken very seriously.
- 69 Over the past seven years, Mr Corrigan said that crime had been reduced by 40% and that the findings of a recent Public Attitude Survey (PAS) showed that confidence in local policing was at 91%. However, he said that Lambeth could not become complacent and needed to refresh its activities constantly and to keep the Group informed.
- 70 Mr Corrigan said that listening and responding to the community's view were of

the utmost importance and police were working hard to address the findings of the PAS and increase engagement with the community through SNTs. He said that police were looking into building confidence with the public through better interaction and providing a level of service that people wanted to receive; based on professionalism and respect, and quality support from MPS civilian staff leading to fewer victims and less witnesses withdrawing from the Criminal Justice System, leading to sanctioned detections and community intelligence.

- 71 The Chair reported that the Group been asked to consult the community on the Policing Pledge, as part of the Community Engagement Project it had been commissioned to do.
- 72 In respect of the statistics, Mr Toohill said that this year's figures compared to last year could sometimes be misleading. For example, the tabled Statistical Report, which showed longer term trends, suggested that crimes such as commercial robbery, theft from vehicles and burglaries may be going the wrong way. These were crimes that one may expect to rise in recession, and it would be useful to share with the Group the MPS's strategic plan to anticipate, rather than react, to such trends.
- 73 In response, Mr Corrigan said that DAC Rose Fitzpatrick was producing a paper on crime trends, which the Group could perhaps discuss in the near future. Mr Corrigan added that the increase in residential burglary and robbery was due to particularly good figures for last year.
- 74 With regard to the policing pledge, Mr Toohill questioned if the police believed that they had the capacity to deliver everything asked of them.
- 75 In respect of the use of DPPOs, Mr Toohill asked how the police would deal with possible mixed reactions from SNPs in endorsing them.
- 76 Mr Thomson said that some years ago the Metropolitan Police changed from being a Force to a Service but presently seemed as if the police were taking a retrogressive step and returning to the former, which in itself

was antagonistic. He said that if the police wanted to have a good relationship with the community they had to remember to be a Service. Mr Howard added that he recalled that at the time the police had been resistant to the proposed change from Force to Service.

- 77 In response, Mr Corrigan said that since the change in 1989, the police being a Service was the MPS's philosophy and always would be as far as he was concerned.
- 78 Mr Stephenson commented that former MPS Commissioner Ian Blair had been reported in the press as saying that the police investigating the murder of Stephen Lawrence had not been racist.
- 79 Mr Moore said that King's College Hospital had to build a further extension to its knowledge on gun and knife crime. Aware that the police were informed of persons entering a hospital Accident and Emergency unit in relation to gun crime, Mr Moore asked for clarification about police being similarly informed of incidents of knife crime.
- 80 Mr Howard said that he did not he did not have a problem with most of the Policing Pledge since most of the pledges addressed new policing issues such as SNPs/SNTs. However, he said that everyone had to agree that members of the public were, and always had been, entitled to be treated fairly with dignity and respect without it having to be embodied within a pledge. By doing so, Mr Howard asked if it confirmed that police had not been treating people in such a way previously and explained why there was not much confidence in the police.
- 81 In response, Mr Corrigan said that lest anyone should forget, the pledge had highlighted once again how police should treat members of the public, i.e. politely and respectfully. He added that if people had issues regarding certain police officers they should make a complaint, which would assist the police to identify [poorly performing] officers.
- 82 The Chair said that it had been suggested by the Borough Commander that the Group should have a hotline for people to register their concerns about policing in Lambeth.

However, the Group did not at present have the resources to run such a scheme.

- 83 In response to Mr Howard's question about what happened if a pledge was not met, Mr Corrigan said that it was a matter which still needed to be addressed and consulted upon. Ch. Insp. Harper added that there was an eleventh pledge which dealt with failures. He said that where the police failed in any aspect of the Pledge, the circumstances would be investigated and explanation given.
- 84 In response to Rosemarie Falaiye, Ch. Insp. Harper said that Gipsy Hill police station was not closed but did have set opening hours i.e. 8 a.m. to 8 p.m., Monday to Friday. However, he said that he would speak to her about any concerns she had outside of the meeting.

Metropolitan Police Authority Link Member

- 85 The report from Susan Doran, the new MPA Link Member for Lambeth was deferred due to time constraints.
- 86 ***The Chair said that the Group welcomed reports from the MPA and asked if the Group could be informed about an apparently large loss of MPA money.***

Any Other Business

- 87 Mr Toohill said that former Chair, Lee Jasper, had written to the Group to ask if anyone from the Group Office or Officer Group had been involved in an article in the Evening Standard about Offley Road and Code 7. Mr Toohill had responded 'absolutely not'.
- 88 In response to Mr Prichard-Jones, the Chair said that the issue of the Lambeth Independent Advisory Group would be on the next agenda.

Next Meeting

6.00 p.m. Tuesday, 5 May 2009

Assembly Hall, Lambeth Town Hall SW2