

**Lambeth Town Hall, SW2 1RW  
Tuesday 11 January 2011**

**Apologies:** Rid Brown, Graham Nichol, Ros Munday, Tesfai Berane, Patricia Moberly, Chief Insp Rob Atkins CO19, Val Shawcross, Cllr Matt Parr, John Cheetham, Myriam Haye, Cllr Mike Smith, Cllr Jack Hopkins, Susan Deswarte.

Paul Andell and Cllr Alex Holland (for lateness)  
Cllr Rachel Heywood (for early departure)

Attendance – see end of the minutes.

\* Minutes in **bold italic** indicate action points

### Welcome

- 1 The Chair, Clarence Thompson, welcomed everyone to the first meeting of 2011.
- 2 Congratulations were given to Lloyd Leon on receiving an MBE in the New Year's Honours List.
- 3 Acknowledgement was given to Doye Akilade, in the form of a Lambeth Stalwart Award, for his time as a Board member. He was described as someone who spoke infrequently, but also with value and who was quick to step up and do, rather than ask others.

### Minutes of the 7 December 2010

- 4 Amend to include apologies from Patricia Moberly.
- 5 The minutes were otherwise agreed, but with appropriate addendum proposed by Lloyd Leon, to fully acknowledge the hard work of Anna Tapsell and Jane Warwick in their most recent efforts in the Mental Health Working Group. In a wider context the work of the Independent Custody Visitors down the years, also deserved full credit. Lloyd averred that Jane deserved public honour, a Damehood at least.

### Matters Arising

- 6 In response to a query from Richard Dutton, George Marshman (LBL Dir. Adult Services and

Community Safety) said that he understood from Stuart Horwood (Brixton Market Traders Federation) that a separate meeting was being organised by CPCG to address the ice-rink issue specifically. He would ensure that the Council was represented at that meeting. Stuart Horwood confirmed that the meeting was indeed being organised by Ros Griffiths (CPCG Engagement Manager) but also pointed out that in addition to local community safety concerns regarding the rink, Sport England had also expressed concerns. [Minute 10, 7/12/2010]

- 7 Ann Corbett (Lambeth Community Safety) reported that she had sent a timeline in respect of Community Safety's pick-up on recommendations from the Whose Shout?, for distribution with the minutes [Minute 18, 7/12/2011]
- 8 In relation to the presentation regarding Mental Health and the Police, Lloyd Leon asked to be kept informed of any developments following presentations to the Ministry of Justice. **George Marshman said that the project steering group would be seeking two community members from CPCG, so there would be ongoing feedback.** [Minutes 35&45, 7/12/2011]
- 9 Lloyd Leon pointed out that some time had passed since he had first requested a presentation in respect of 'Joint Enterprise', a legal principle which had recently been used in prosecuting a number of Lambeth youths in connection with a murder in Victoria Station. Chief Supt Ephgrave (Borough Commander) said that he would be very happy to invite the borough's Crown Prosecutor (Martin Ryan) to come and explain the issue. Jim Toohill explained that the Group had been in contact with Martin Ryan and had also learned of a specialist team in New Scotland Yard, whose job it was to explain Joint Enterprise, especially to young people. The difficulty had been establishing a date when both could attend. He explained that the CPCG Board, meeting the next week **would address the schedule for future meetings, including topics raised at the last meeting** [Minutes 61 and 11, 7/12/2011]
- 10 Richard Moore proposed that a presentation on Victims of Crime be held especially in light of the recent incident relating to Lloyd Leon. **It was agreed that this would be a suitable theme for a future meeting.**

- 11 Chief Supt Ephrave highlighted the Pilkington case where a continual cycle of low level victimisation had resulted in tragic consequences. He said he would be very happy to provide an update to the Group on the focused work being undertaken in relation to that form of crime and the situation of repeat victims.
- 12 The Chair reported that he had made representations to the County Court concerning the repossession order sought by the London Development Agency against Code 7 as, he understood, had Chief Supt Ephgrave. Unfortunately, repossession had been given by the court [Minute 66, 7/12/2011]
- 13 Kelly ben Maimon asked what is the Council doing regarding gun crime? People want to retaliate. Ann Corbett pointed to a number of initiatives directed at diverting young people away from gang activity eg Young and safe, Operation Allegri, and CO19's Operation Makepeace which was being run at the Marcus Garvey Youth Club.
- 14 Councillor Rachel Heywood (Lambeth Cabinet Member for Communities and Community Safety) stated that she would be happy to provide an update to this meeting on Children's services. Key figures will be announced in the next couple of weeks and although things are not finalised she is happy to answer question either individually or at a meeting. [Minute 11, 7/12/2011]
- 15 There followed a wide ranging discussion of the impact of the Governments Spending Review on local government allocations and its implications for crime, policing and community safety. Key points were:
- 16 *Disability:* Richard Dutton queried the reduction provision of taxi services to people with disabilities which, he said, went further than other boroughs such as Croydon. George Marshman said that extensive analysis had been undertaken on this, demonstrating that Lambeth started from a position of more extensive provision than other boroughs, and that he would be happy to provide papers.
- 17 *Young People:* Wesley Walters-Stephenson spoke of the consequences of cuts to youth provision and the critical importance of social contact to young people who risk falling into *lacunae*. He suggested that the Mayor be invited to Lambeth. Cllr Heywood agreed that it would be useful to have Mayor Johnson visit the borough.
- 18 Paul Andell and Fernando Senior sought reassurance regarding the future of the 2X-CEL programme whilst Paul also asked if there had been any outcome of a recent scrutiny meeting regarding gangs by the pan-London Crime Reduction Partnership at London Councils. Gill Kenneally queried what proportion of management was being cut as against front line workers.
- 19 *Domestic Violence* – Anna Taspell asked if the position had been settled in respect of the provision for domestic violence within the borough. She pointed out that Lambeth's Womens' Aid and Asha (which provides refuge for South Asian women) had failed to come through the tendering process earlier in the year and their provision would come to an end in March. It remained unclear what it was that Lambeth wanted to provide. George Marshman noted that the tendering process had preceded the Spending Review by some time. He said the Domestic Violence remained a high priority for the borough and would not be allowed to slide down the priority list just because specific grants had been lost, as might be the case in some boroughs.
- 20 *Vulnerable People:* Lloyd Leon raised the closure of Cedar's Road Hostel (Clapham) for homeless people, many of whom had additional problems. He set out what he saw as some of the consequences and his concern. George Marshman responded, pointing out that Lambeth was in fact over-provided with provision for homeless people when compared to other boroughs and indeed many of the people at Cedar's Road were from out of borough. He explained that the Hostel (run by St Mungo's) was very large and not suited to preferred models of provision – smaller hostels with more focussed provision. He set out the process whereby the evaluation of the potential options for the Hostel had been carried out, stressing that this had involved Hostel users. He said that St Mungo's had had the opportunity to respond setting out how they felt they could adapt Cedar's Road to meet modern expectations in providing for homeless people, but their response had not been persuasive. He said that it was unlikely that the decision would be changed.

- 21 *House Keeping:* John Howard asked whether LBL was making sufficient effort to 'clean up its own house'. He pointed to the use of highly paid consultants by Lambeth Living and also the scale of councillors' allowances. He questioned any cuts to the Youth Service which he considered had been underfunded for years. Cllr Heywood responded that out of the Cabinet of ten - only one, to her knowledge, was also in paid employment. Speaking for herself, she said that the allowances enabled her to undertake work for the people of Lambeth which she considered a privilege and honour. She pointed out that the allowances for had been held constant for two years and that there had been reductions in particular expenses.
- 22 *Special Meeting:* Lee Jasper suggested that, given the unprecedented scale of the cuts, CPCG should consider holding a special meeting to address the impact. Jim Toohill commented that, just as the Lambeth Local Involvement Network (LINK) – the engagement group for Health and Adult Social Care – had organised a public meeting to address cuts and policy change across Health/Social Care services, so CPCG might do the same across Community Safety/Policing/Council Services. Cllr Heywood supported such an initiative as did Richard Moore. Ann Corbett pointed out that there were two scheduled public meetings, called by the Council, on Tues 18 January and Saturday 22 January, with details on LBL's website.
- 23 In addition to responding to specific questions, Cllr Heywood made the following general points.
- 23.1 These cuts are too hard and too fast. Of the 30 per cent reduction in spending over four years, 15 per cent (or £40m) had to be made in the first year. The pace demanded rough surgery with no anaesthetic and not everyone could be protected.
- 23.2 However, the Council was committed to protecting the most vulnerable residents and front-line services. She set out the process whereby the impact on the most vulnerable people, of all the cuts, would be assessed.
- 23.3 The cuts would require re-imagining services, within the context of the Co-operative Council. For example, Youth Services will change quite radically. Cllr Heywood felt it was people in the community who work best with young people, pointing to the example of Rev Mimi Asher.
- 24 Concern was expressed by Richard Moore and David Tomlinson over the delay in the meeting which the discussion of the cuts had introduced – many people had come specifically to hear the Police Report at what was a Police meeting. Lloyd Leon countered that it was a community meeting whilst the Chair, Clarence Thompson, pointed out that there were key issues being raised and ones which would impact on the police. He urged, however, that speakers should focus their contribution on concise questions and on practical suggestions for action.

### Lambeth Police Report

- 25 Chief Supt Ephgrave informed the meeting that the focus of his report was Operation Hannah and specifically on his responses to the questions and comments raised by the breakout groups at CPCG's November meeting.
- 26 He prefaced his detailed response with some general comments about Operation Hannah
- 26.1 The starting point was an examination of the response teams – uniformed officers in vehicles. It was clear that they had accreted roles that went beyond pure response. Limiting the teams to just a response role would release around half of them or about 150 officers.
- 26.2 At the same time it was recognised that Safer Neighbourhood Teams, which had been very successful in many ways, nonetheless had limitations in their capacity, time coverage (because of their shift patterns) and were restricted to wards whilst some problems went across ward boundaries.
- 26.3 The Hannah proposal is to transfer around 100 of the officers released from Response Policing to Neighbourhood Policing. The officers would be deployed to clusters of wards and work across them supporting ward based Safer Neighbourhood Teams. Each of the six clusters would report to an Inspector, whilst supervision of the officers (both at cluster and at ward level) would be shared by the Safer Neighbourhood Sergeants.
- 26.4 As well as increasing the capacity of Neighbourhood Policing, and giving the ability

to work on problems across ward boundaries, the arrangement would also allow for coverage 16 hours per day, 7 days per week.

26.5 The clusters would be (see attached map) Kennington; Stockwell; Clapham; Brixton; Norwood (inc Herne Hill) and Streatham.

27 Chief Supt Ephgrave detailed responses were:

(feedback from break-out groups at CPCG's November meeting are shown in *italics* – Chief Supt Ephgrave's responses in **bold**)

## 28 Group 1:

28.1 Will Hannah really need no extra financing?

**28.2 No, there is no need for extra financing**

28.3 *What assurance is there that response times to emergencies won't suffer?*

**28.4 The objective is to maintain current levels of response times. This will be achieved by adopting staggered shift times so that the available numbers of officers can be ramped up and down to match the time profile of crime.**

28.5 *What will be the relationship between the Local Policing Teams and the Safer Neighbourhood Panels?*

**28.6 There will be an Inspector for each cluster but the Sergeants will supervise officers in the cluster so that there is no competition between the cluster and the ward teams.**

28.7 *Can the clusters be used to spread best practice between wards, both of SNTs and SNPs?*

**28.8 Yes, this should be one of the benefits**

28.9 *How will success be measured? Trends in complaints? In crime figures?*

**28.10 Success will be measured by outcomes.**

## 29 Group 2

29.1 *It is a complex issue, advance papers would be appreciated.*

**29.2 A briefing is in preparation which will be distributed after the detail has been agreed with partners.**

29.3 *Given that there has been a 50% reduction in Total Notified Crime in ten years, why change what has been successful?*

**29.4 Reduction in crime in Lambeth has plateaued in recent years and it is hard to squeeze out further reduction. The cluster Inspector will be expected to take ownership for the totality of crime across the cluster and will be accountable to the borough commander and the community. It will be a challenging role. It is very difficult to have such a focused accountability under current arrangements. Whilst crime has gone down, confidence hasn't gone up. This questions whether recorded crime is the best measure and points to the importance of Partner's input around issues such as Anti-Social Behavior.**

29.5 *The project can only work if all the support services from the Council (eg Youth Services) will all be there. This is unlikely – has this been factored in?*

**29.6 Ann Corbett spoke to the reorganisation of Community Safety within the Council. Specifically;**

**29.6.1 The creation of three new crime reduction teams;**

**29.6.2 Delaying management;**

**29.6.3 Responding to the Whose Shout? report.**

29.7 *How, and by whom, will the allocation of the transferred officers be decided? How can local people influence this?*

**29.8 The initial allocation has been decided, roughly on the basis of crime rates – broadly equal across the clusters except that Brixton will get more (14 PC's per cluster, 22 for Brixton).**

**29.9 Ward Panels will remain unless there is a policy change corporately – there is a review of Safer Neighbourhoods ongoing which has yet to report.**

29.10 *Project Hannah is predicated on the existing resources and budget, rather than any anticipation of decline. Does this mean the project has a shelf life to the end of this financial year?*

**29.11** The police are in a better position, coming out of the spending review, than the Council. Police numbers have been maintained and there is likely to be a slow decline in numbers, based on wastage, retirement etc. Police officers cannot be made redundant, being office holders under the crown. The hit will be on police staff. Hannah can take some reductions in numbers and still be viable.

29.12 *Given 3 and 5 above, is the project destined to failure?*

29.13 In the light of the above, no.

### 30 Group 3

**30.1** *Brigading - Is this a sensible use of declining resources. Is brigading consistent with 'going local'? Will three divisions become six?*

**30.2** Brigading is a sensible response to reduced resources. The question refers to the move from 3 divisions (Streatham, Brixton and Kennington) to a single borough structure [following Operation Walrus 1&2]. This will remain the case for those command level functions that have unified. Operation Hannah is about neighbourhood policing.

30.3 *Can policing be more effective with a more targeted approach, with more back-office functions for a more intelligence led approach rather than more visible reactive policing?*

**30.4** A lot of functions have been centralised and will now provide a service to the clusters. There has also been a reduction in the number of Superintendents from five to three.

**30.5** *Are there limits to localism? How can borough wide approaches and accountabilities be protected?*

**30.6** See above

**30.7** *There are advantages in local teams having local knowledge. But will the transferred Local Policing Teams and the Safer Neighbourhood Teams communicate or compete?*

**30.8** The structure of supervision and the relationship between the Inspectors and Sergeants should mitigate against that.

**30.9** *Will the demise of the Compact Unit in Central Government affect the aspirations for a local compact between the boroughs?*

**30.10** Ann Corbett pointed out the local Compact, details of which were on the Council's website.

30.11 *Safer Lambeth Partnership – Serious Youth Violence, Hate Crimes and Community Input should be prioritised.*

**30.12** Ann Corbett – outlined the emerging priorities of the current 'refresh' of the Partnership's Strategic Plan. They were:

#### Violent Crime.

- Most Serious Violence (MSV)
- Domestic Violence
- Serious Sexual Offences
- Serious Youth Violence

#### Neighbourhood-based' Crime/Environmental quality

- Total Notifiable Offences
- Acquisitive crime
- Anti Social Behaviour
- 'misuse of public space'

#### Crime Drivers and Priority Offenders

- Drug misuse, linkage with priority crime types;
- Alcohol misuse, linkage with priority crime types;
- Priority offenders

**30.13** *Hannah - will there be good communications between the newly formed teams?*

**30.14** Yes, the supervision system should ensure that.

### 30.15 Group 4

30.16 *Seems messy, with internal bidding for transferred officers. Local people will have to*

*attend their SNP (and cluster meeting?) if they want to influence the allocation?*

**30.17 The allocation has already been made but that will be subject to review and may be reshuffled if required.**

30.18 *Concerned about communications between teams.*

30.19 **See above**

30.20 *Adapting shifting patterns to match demand is a positive gain*

30.21 *Measure of success should be crime trends in Lambeth relative to neighbouring boroughs.*

**30.22 Such comparators are already being measured routinely.**

**31 Group 5**

31.1 *Safer Neighbour Teams need to be on estates.*

31.2 **Agree entirely**

31.3 *Women and Children's services need to be protected*

**31.4 Chief Supt Ephgrave declared himself a strong advocate for young people's services and for combating domestic violence.**

31.5 *Operation Hannah seems a reasonable approach to Community Safety – when does it start?*

31.6 **14 February 2011.**

32 Questions put to Chief Supt Ephgrave subsequently were:

33 Jane Warwick asked what impact Hannah would have on the staffing and supervision of custody suites. Response: **Three custody suites will be maintained but Hannah will include the provision of a dedicated custody team. This contrasts with the current 'ad-hoc' situation where custody sergeants and officers may be mixed and matched in a random way. The custody sergeants and Inspector will be dedicated. The command structure above that will remain the same as now.**

34 Neil Flanigan contrasted the 50 per cent reduction in crime over the longer period with

increases shown in the November report. Response: **Crime currently was broadly static overall with increases in some crime types being offset by decreases in others. It raises questions about where effort should be directed – at the police's own priorities or the communities. Chief Supt Ephgrave felt it should be both.**

35 Felix Ogbogoh (Chair, Streatham Wells Safer Neighbourhood Panel) queried how the new structure, and additional supervisory burden would impact on the Safer Neighbourhood Sergeants. He was concerned that the workload would adversely affect performance. He also asked for explanation of the relationship between the cluster Inspector and the Safer Neighbourhood Panels. Response: **The Sergeants in the cluster would share the supervision of the additional officers being transferred into the cluster – say 3 or 4 extra officers each, in addition to their own ward PCs. This would bring the supervision ratio, which was currently low in Safer Neighbourhoods, more into line with national norms (around 1:6). The cluster Inspector would attend all the Panel meetings in his/her cluster at their quarterly meetings. It was possible that in addition, the cluster chairs might meet periodically with the Inspector to address cluster wide issues.**

36 Belinda Washington pointed to what she felt were current problems in coordinated working with eg burglary squads not working well with Safer Neighbourhood Teams as well as people with ASBO's breaking their conditions. She also asked what would be the effect of the Olympics. Response: **It was likely that, should the economic situation remain difficult after the Olympics then that would be when the MPS would come under pressure on numbers, perhaps with accelerated 'wastage'. But he felt that up until then, numbers were likely to be relatively stable. In respect of burglary, he noted that satisfaction levels of burglary victims had risen rapidly recently and felt that this was because all burglary victims are followed up by a Safer Neighbourhood Officer. He felt this was a good example of joining up. He added that it would be the job of the cluster Inspector to have a thorough knowledge of the ASBO holders on his/her cluster.**

37 Rodney Holden (Friends Of Brockwell Park) pointed to the problems for wards like Herne

Hill, which borders on Southwark and the issues of cross-borough working. He wanted to know which cluster Herne Hill ward would be in. Response: **Cross-border issues will remain as long as borough based policing is in place and there is no sign of any corporate move from that. But the clustering of Safer Neighbourhoods with the additional cluster resources should give more resilience. Herne Hill will be in Norwood Cluster with Thurlow Park, Knights Hill and Gypsy Hill. The best point of call would be to approach the cluster Inspector who should 'buddy up' with his opposite number in Southwark.**

38 Canon Ivelaw Bowman asked what was the ethnic composition of the senior management team in the borough? Response: **All white men at Chief Supt and Supt level; at Chief Inspector level a mixture of men and women. Chief Supt Ephgrave said he would welcome a BME candidate for a Senior Management Team post and asked for any likely candidates to be directed to him.** Lee Jasper felt that ten per cent of all recruits should come from ethnic minorities with a targeted programme to come to Lambeth; that the MPS Head of Diversity should be invited to come to CPCG and present on the issues. Ros Griffiths suggested that it might be useful to talk to the Chair of the MPS Black Police Association to progress the issue and encourage BME officers to come to Lambeth.

39 Mr Ephgrave pointed to the BME Forum with MPS Lambeth and the role model that Supt Paul Wilson had offered to the Forum. He said that the current ethnic mix of at senior levels was a snapshot of historic recruitment. He said that **12% of officers in the borough were BME, 30% for PCSO's and 50% for staff. But new recruits couldn't be directed where they should serve.** In response to Fernando Senior he said that **the majority of officers were early in their service and it would be a matter of time for ethnic proportions in the lower ranks to work through.**

40 Mr Jasper welcomed the clarity of Chief Supt Ephgrave's response to the Hannah queries. He wondered if the ramping of resource, with staggered shifts would lead in turn to an adaptive response by criminals, and a shift in demand. He asked if Nick Ephgrave was of the view that more officers necessarily meant less crime. He welcomed the direct accountability of the cluster Inspectors which he likened to the

New York Compstat approach [<http://en.wikipedia.org/wiki/CompStat>]. With regard to the potential increasing numbers of abstractions, he asked what was the current number of officers in the borough. Response: **The relationship between crime and number of officers is hard to establish - in broad terms, rising numbers of officers in the MPS has been associated with falling crime – but there are other factors at play. Generally, research suggests visible figures of authority, in uniform, do have an impact but only whilst they are in the location. Chief Supt Ephgrave said he did want the cluster Inspectors to 'feel the heat' and take responsibility, without being over-bearing or bullying. Regarding abstractions, he pointed to the recent step change in response to public order events following Millbank. Operation Hannah liberated 150 officers from the response teams. 100 of whom would be moving to the clusters; the remaining 50 would enhance the Borough Support Unit which is both a contingency against peaks in demand, which can develop quickly in Lambeth, but can also absorb many of the demands for aid. [Chief Supt Ephgrave communicated after the meeting that the number officers on the borough was around 1, 000 – <http://www.mpa.gov.uk/statistics/police-numbers/>]**

41 Cheryl Griffiths asked what was being done to discourage young people, from the age of eight upwards, away from crime.

42 Kelly ben Maimon asked how shift hand-overs and briefing would be handled with staggered start times. She also asked if Chief Supt Ephgrave would consider a zero tolerance approach to gang crime, citing a recent incidence in Coldharbour ward and its impact on confidence. Response: **Debriefing is not just face to face, but can also be electronic eg via the CRIMINT system. Mr Ephgrave was aware of the incident on Coldharbour and cited the positive interventions that had been made. He said it was necessary to be very careful with zero tolerance, which can easily alienate people who have done nothing wrong. He referred to the events at Pastor Mimi's church group on Myatts and Field also to Operation Swamp in 1981. That did not mean he was averse to intervention 'ahead of the game' when there was good reason, but not as a matter of course**

43 John Ohen asked what would happen when officers go on strike? Would Mr Ephgrave support them? Response: **Officers can't go on strike.**

|          |                |
|----------|----------------|
| Gloria   | Gomez          |
| John     | Howard         |
| Lee      | Jasper         |
| Gill     | Kenealy        |
| Clare    | Moore          |
| David    | Prichard-Jones |
| Clovis   | Reid           |
| Fernando | Senior         |
| Anna     | Tapsell        |
| Jim      | Toohill        |
|          | Wahab          |
| Steve    | Bolarinwa      |

**DATE OF NEXT MEETING**

**6. 00 p.m. TUESDAY, 01 FEBRUARY 2011**  
**Lambeth Town Hall**

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|        |        |          |   |
|--------|--------|----------|---|
| Cllr   | Rachel | Heywood  | London Borough of Lambeth Council - Members |
| Cllr   | Jack   | Hopkins  | London Borough of Lambeth Council - Members |
|        | George | Marshman | London Borough of Lambeth Council           |
|        | Jude   | Sequeira | Metropolitan Police Authority               |
|        |        |          | London Borough of Lambeth Council - Members |
| Cllr   | Marcia | Cameron  |   |
| C Supt | Nick   | Ephgrave | MPS Lambeth                                 |
| C Sgt  | Matt   | Hinton   | MPS Lambeth                                 |
|        | John   | Jeffreys | Police Federation                           |
|        | Ann    | Corbett  | LBL   |
|        | George | Marshman | LBL   |

**Attendance**  
**Signed in Members**

|       |            |                    |  |
|-------|------------|--------------------|--|
|       | Doye       | Akinlade           | Brixton Society  |
|       |            |                    | West Indian Ex-Servicemen/Women Assoc.                         |
|       | Jim        | Fairweather        | West Indian Ex-Servicemen/Women Assoc.                         |
|       | Neil       | Flanigan MBE       | Chair  |
|       | Ros        | Griffiths          | Friends Of Brockwell Park                                      |
|       | Robert     | Holden             | Brixton Market Traders Federation                              |
|       | Stuart DM  | Horwood John       | Lambeth CPCG   |
|       | Lloyd      | Leon               | Brixton Domino Club  |
| Dr    | Brian      | Mantell            | South London Synagogue   |
|       | Sandra     | Moodie             | Cressingham Gardens T.R.A.                                     |
| Rev   | John       | Ohen               | Churches Together In Clapham                                   |
|       | Clarence   | Thompson MBE       | Queen Mother Moore School                                      |
|       | George     | Tuson              | Streatham Common Southside NW Clapham Town Neighbourhood Watch |
|       | Peggy      | Tyler              | Your Story   |
|       | Wesley     | Walters-Stephenson | Brixton Society  |
|       | David      | Warner             | Lambeth Women's Aid  |
|       | Jane       | Warwick            |  |
|       | Paul       | Andell             |  |
| Canon | Ivelaw     | Bowman             |  |
|       | Shane      | Collins            |  |
|       | Richard G. | Dutton             |  |
|       | Rosemarie  | Falaiye            |  |

**Signed in Visitors**

|      |           |           |   |
|------|-----------|-----------|---|
|      |           |           | Tulse Hill Ward Safer Neighbourhood Panel   |
|      | Terry     | Curtis    |   |
|      | Cheryl    | Griffiths |   |
| Cllr | Alexander | Holland   | London Borough of Lambeth Council - Members |
|      | Elaine    | Holness   | Karibu Centre                               |
|      | Elaine    | Lilley    |   |
|      | Karen     | Moore     |   |
|      | Mark      | Oxley     |   |
|      | Patrick   | Sullivan  |   |

## CPCG November 2010 actions: *Whose Shout?* Key Recommendations and Timeline/Milestones

In June 2010, CPCG Lambeth published 'Whose Shout?' which examined the gaps in community engagement around "Community Safety" in Lambeth. There are seven main recommendations for change that are relevant to the ASB Review/ Hannah agenda, which were presented to the Nov meeting as a Powerpoint slide with the heading: 'What needs to change?'. These are set out below.

|    | <b>Recommendations: What needs to change?</b>  | <b>Safer Lambeth response</b>  | <b>Milestone/Timeline</b>  |
|----|--|--|--|
| 1. | <b>Seamless service: a single Lambeth phone line</b>   | The next phase of the Safer Lambeth ASB Review will primarily address the 'customer experience' and victim/service user focus in the provision of ASB services.<br><br>The use of a single phone number for non-urgent crime/ASB enquiries will be considered in this part of the Review.  | Report to Safer Lambeth Executive, July 2011   |
| 2. | <b>End the two-tier service for social housing: reintegrate social housing ASB back into the Council</b> | Social housing in the borough is managed through 2 ALMOs (Lambeth Living, United Residents Housing Association) plus a number of RSLs. All have arrangements for managing ASB and tenancy enforcement. The officers who were transferred to Lambeth Living under the arm's length management arrangements remain responsible for tenancy enforcement/asb issues. This will continue as long as these contractual arrangements remain in place. | Ongoing (and depends on the maintenance of contractual arms length housing management arrangements in Lambeth Living)  |
| 3. | <b>Attendance at SNPs of all the relevant local officers</b>   | Points 3,4 and 5 are being progressed as part of the Project Hannah/ reorganisation of Community Safety arrangements.<br><br>As regards other council departments and agencies, discussions are ongoing in order to reform ways of working and realign boundaries.   | The Project Hannah/Community Safety reorganisation goes 'live' from 14 Feb onwards. (community safety reorganisation may not be finalised until the end of Feb)<br><br>(3), (4) and (5) will be implemented in respect of MPS and Community Safety between Feb and Jun 2011.<br><br>In respect of other council departments, proposals should be forthcoming in Feb/Mar once reorganisations and the budgetary position are clearer. |
| 4. | <b>Neighbourhood crime/ ASB 'surgeries'</b>  |  |  |
| 5. | <b>Realignment of boundaries so all agencies are working in the same patches/ areas</b>                  |  |  |

|    | <b>Recommendations: What needs to change?</b>                   | <b>Safer Lambeth response</b>  | <b>Milestone/Timeline</b>  |
|----|---|--|--|
| 6. | <b>Co-option of a social landlord onto Safer Lambeth</b>        | <p>An RSL representative currently sits on Safer Lambeth's Safer Neighbourhood Partnership Action Group. We intend to develop further our current RSLs forum.</p> <p>Co-opting an RSL representative can be undertaken on " an ad hoc" basis at the annual business meeting of Safer Lambeth held in July. Otherwise, an amendment to the Partnership's Constitution will be required.</p> <p>Officers will consult the co-chairs and members of the Executive to see which of these approaches they would prefer.</p> | <p>Safer Lambeth Executive meetings:</p> <ul style="list-style-type: none"> <li>• 25 January</li> <li>• 12 April</li> <li>• 19 July</li> </ul> |
| 7. | <b>Safer Lambeth Alliance: borough community safety network</b> | <p>We would welcome proposals from the Chair of CPCG for discussion and consideration at a future Safer Lambeth Executive meeting. Implementation of any new arrangements will be dependant on the availability of funding and resources.</p>  | <p>Report/proposals to go to SL Executive.</p>   |

## Metropolitan Police Authority

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### MPS Police officer, staff and PCSO numbers

As at end of December 2010

|                      | <b>Police<br/>Officer<br/>numbers</b> | <b>MPS<br/>Special<br/>Constables<br/>(MSC)</b> | <b>Police Staff<br/>numbers</b> | <b>PCSO<br/>Strength</b> |
|----------------------|---------------------------------------|---|---------------------------------|--------------------------|
| Barking & Dagenham   | 438.39                                | 82.00   | 66.31                           | 93.09                    |
| Barnet               | 588.84                                | 164.00  | 96.46                           | 159.10                   |
| Bexley               | 405.41                                | 109.00  | 81.47                           | 107.66                   |
| Brent                | 680.02                                | 87.00   | 112.79                          | 121.93                   |
| Bromley              | 517.16                                | 121.00  | 72.67                           | 154.19                   |
| Camden               | 840.70                                | 292.00  | 150.41                          | 115.32                   |
| Croydon              | 734.07                                | 134.00  | 128.37                          | 157.08                   |
| Ealing               | 708.84                                | 139.00  | 109.74                          | 161.80                   |
| Enfield              | 581.22                                | 140.00  | 84.56                           | 154.70                   |
| Greenwich            | 680.84                                | 105.00  | 81.23                           | 116.57                   |
| Hackney              | 765.87                                | 92.00   | 107.84                          | 114.79                   |
| Hammersmith & Fulham | 579.79                                | 114.00  | 78.60                           | 105.84                   |
| Haringey             | 707.15                                | 65.00   | 102.64                          | 107.40                   |
| Harrow               | 398.89                                | 131.00  | 69.66                           | 101.04                   |
| Havering             | 394.41                                | 152.00  | 60.41                           | 117.15                   |
| Hillingdon           | 526.42                                | 99.00   | 64.73                           | 111.02                   |
| Hounslow             | 521.88                                | 81.00   | 74.32                           | 95.47                    |
| Islington            | 715.30                                | 115.00  | 48.54                           | 110.00                   |
| Kensington & Chelsea | 571.72                                | 188.00  | 99.08                           | 150.18                   |
| Kingston upon Thames | 326.76                                | 121.00  | 50.19                           | 80.52                    |
| Lambeth              | 1,013.06                              | 91.00   | 165.32                          | 181.87                   |
| Lewisham             | 656.53                                | 90.00   | 111.82                          | 118.44                   |
| Merton               | 394.69                                | 73.00   | 47.40                           | 91.08                    |
| Newham               | 817.93                                | 103.00  | 123.19                          | 143.93                   |
| Redbridge            | 491.85                                | 132.00  | 74.21                           | 109.84                   |

|                                    |                  |                 |                  |                 |
|------------------------------------|------------------|-----------------|------------------|-----------------|
| Richmond upon Thames               | 328.68           | 94.00           | 58.57            | 92.60           |
| Southwark                          | 944.81           | 91.00           | 142.66           | 137.60          |
| Sutton                             | 347.14           | 65.00           | 69.43            | 82.38           |
| Tower Hamlets                      | 799.11           | 106.00          | 122.29           | 124.84          |
| Waltham Forest                     | 558.99           | 64.00           | 103.65           | 103.42          |
| Wandsworth                         | 614.70           | 75.00           | 83.67            | 116.50          |
| Westminster                        | 1,609.85         | 383.00          | 288.12           | 357.04          |
| <b>Borough Total</b>               | <b>20,260.99</b> | <b>3,898.00</b> | <b>3,130.34</b>  | <b>4,094.39</b> |
| Recruits                           | 7.00             |                 |                  |                 |
| TP Non borough units               | 695.61           | 176.00          | 2,169.98         |                 |
| Central Operations (CO)            | 2,713.58         | 30.00           | 953.35           |                 |
| Specialist Operations (SO)         | 3,617.92         | 15.00           | 1,123.03         | 56.16           |
| Specialist Crime Directorate (SCD) | 3,855.15         | 37.00           | 2,796.76         |                 |
| Human Resources (HR)               | 326.91           |                 | 1,855.59         | 4.00            |
| Deputy Commissioner's Portfolio    | 359.37           |                 | 375.96           |                 |
| Directorate of Information (DoI)   | 64.90            |                 | 998.28           |                 |
| Resources                          | 4.30             |                 | 624.93           |                 |
| HRSU (secondments)                 | 102.00           |                 | 33.83            |                 |
| Royal Parks OCU                    | 122.01           | 25.00           | 6.89             | 27.00           |
| STC - Safer Transport Command      | 372.93           | 6.00            | 92.96            | 92.79           |
| <b>MPS Total</b>                   | <b>32,502.66</b> | <b>4,187.00</b> | <b>14,161.90</b> | <b>4,274.34</b> |

## Notes

1. Strength - this refers to the number of people employed by the MPS at a particular point in time and is shown in the above table by location
2. Numbers represent Full Time Equivalent strength, showing the percentage of full time hours staff are available to work (based on a working week)
3. Metropolitan Special Constables (MSC) are counted by a total number headcount and not included in the MPS Police officer total
4. Territorial Policing (TP) non borough figures include central MPS units/commands that work on TP issues. This includes training, performance resources and call handling.
5. Royal Parks OCU and STC – Safer Transport Command are presented separately for all staff and officers. These had previously been included in TP Non-Borough figures.
6. HRSU (secondments) relate to officers and staff seconded outside of the MPS.